



"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board OF NEW ORLEANS

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A Statement To Our Customers

The Sewerage and Water Board of New Orleans is operating all four of its systems in the provision of water, sewer and drainage services to our customers during this current emergency created by Hurricane Gustav. It is important to note that these systems are all being powered by the board's 25-cycle power plant, the power generation system and generators.

In the area of drinking water, the board continues with no break in service to provide quality drinking water to meet the needs of our residential and business customers.

The board continues to afford our customers the use of sewer services. All customers are able to use the sanitary sewer system.

In the area of drainage services, the board has effectively drained the city of rainfall related to Hurricane Gustav.

The Board's business office at 625 St. Joseph Street (only) will re-open for business on Monday September 8th 2008.

The Board of Directors, staff and employees continue to strive and work diligently in providing the highest level of services to our customers.