



CUSTOMER ADVISORY COMMITTEE

November 12, 2021

AGENDA

- Roll Call
- Year in Review!
- Paul Habans Stormwater and Nature Center
- Year Ahead!
- Next Steps



YEAR IN REVIEW

- November 2020
 - Intro to SWBNO and Welcome
- December 2020
 - Financial Overview
 - Power System Overview
- January 2021
 - Drainage System Overview
 - Residential Stormwater Retrofits
- February 2021
 - Roadwork/SWBNO issue reporting
 - Listening session with Rene
- March 2021
 - Billing and Metering Overview
 - Automated Metering Infrastructure
- April 2021
 - Automated Metering Infrastructure Focus Group
- May 2021
 - Hurricane Season Preparedness
- June 2021
 - Strategic Plan Focus Group
- July 2021
 - Happy Hour!
- September 2021
 - Hurricane Ida Update
 - Strategic Plan Check-in
- October 2021
 - Carrollton Water Plant Tour



AMI UPDATE

Pivoting branding to “Smart Metering”

Key Messages:

- It’s Reliable
 - Smart Metering is a proven technology that will bring SWBNO’s metering and billing into the 21st century
- It’s Responsive
 - SWBNO is making sure that Smart Metering will deliver what customers have been asking for and will be deployed in line with their preferences
- It’s Useful
 - Smart Metering will provide customers with many meaningful benefits



SWBNO
SMART WATER METERING
PROGRAM



AMI UPDATE

- Anticipated program launch in Q2 2022
- First meters installed in Q4 2022



SWBNO
SMART WATER METERING
PROGRAM

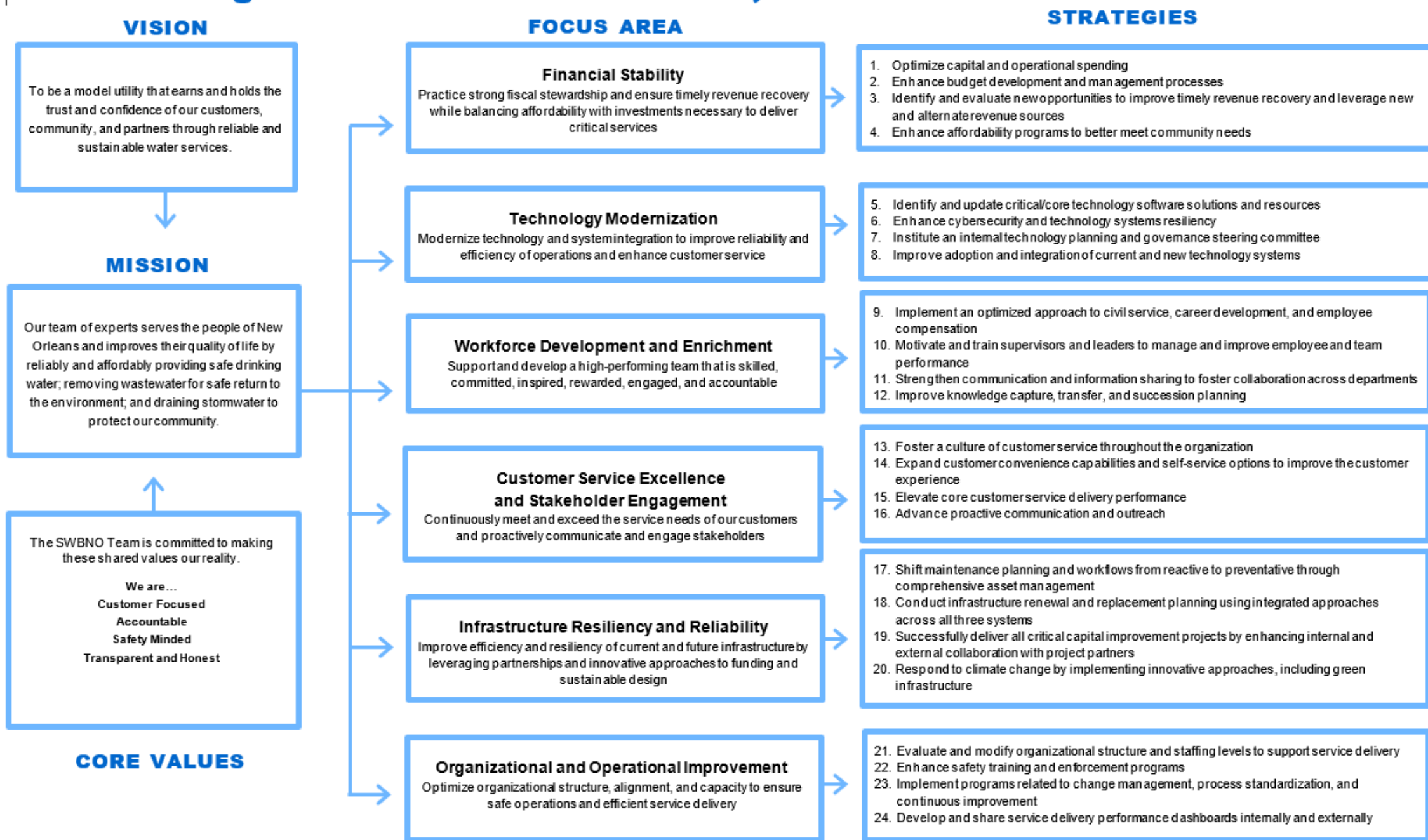


STRATEGIC PLAN UPDATE

- Finalizing plan documents now
- Presenting to the Board's Strategy Committee next Monday
- Convening Implementation Working Groups to assign responsible parties, budgets, and timelines to all strategies and tactics for year 1
- Working to reframe all communications around the six focus areas



Draft Strategic Plan Framework Oct 11, 2021



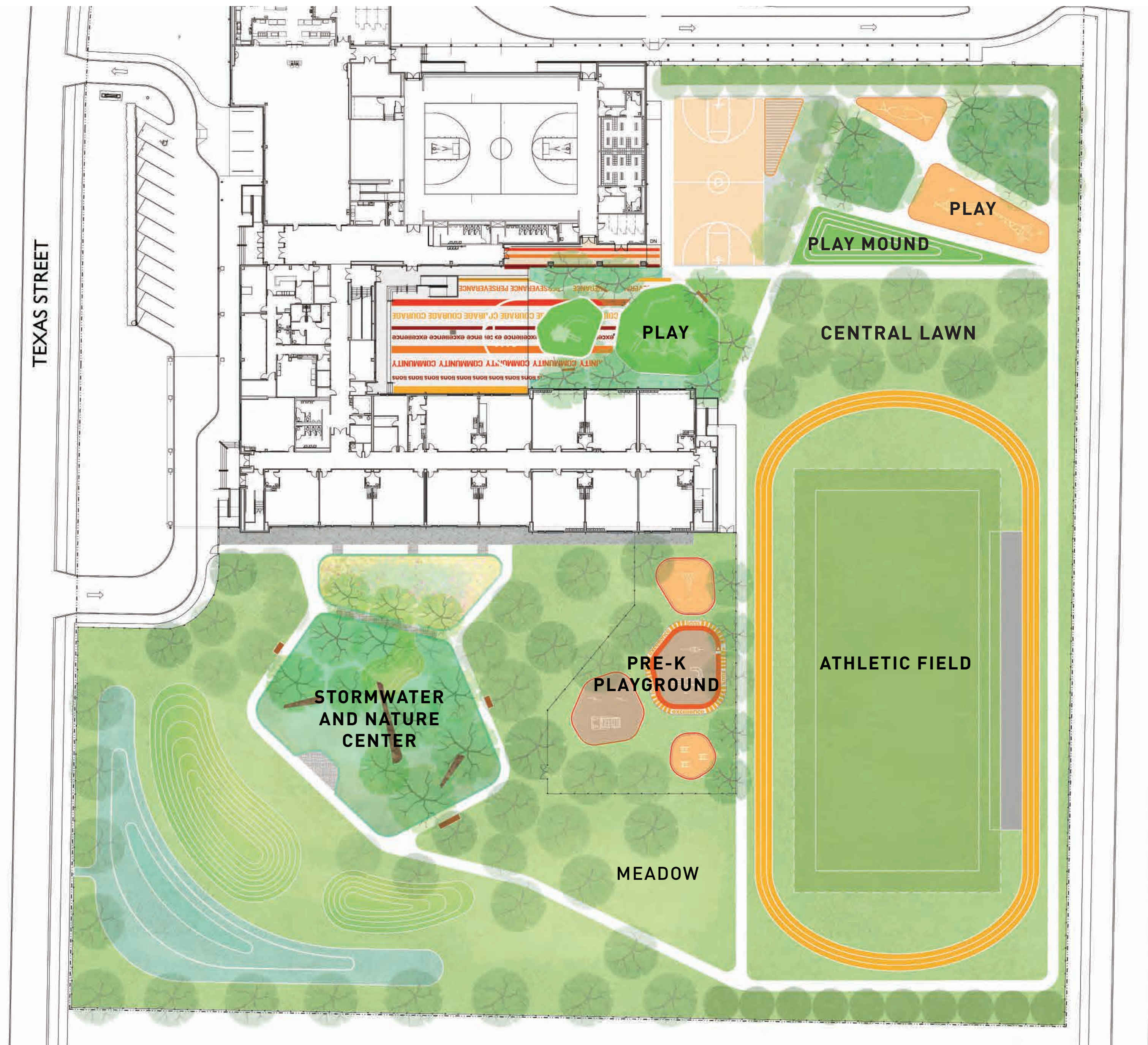


HABANS STORMWATER AND NATURE CENTER

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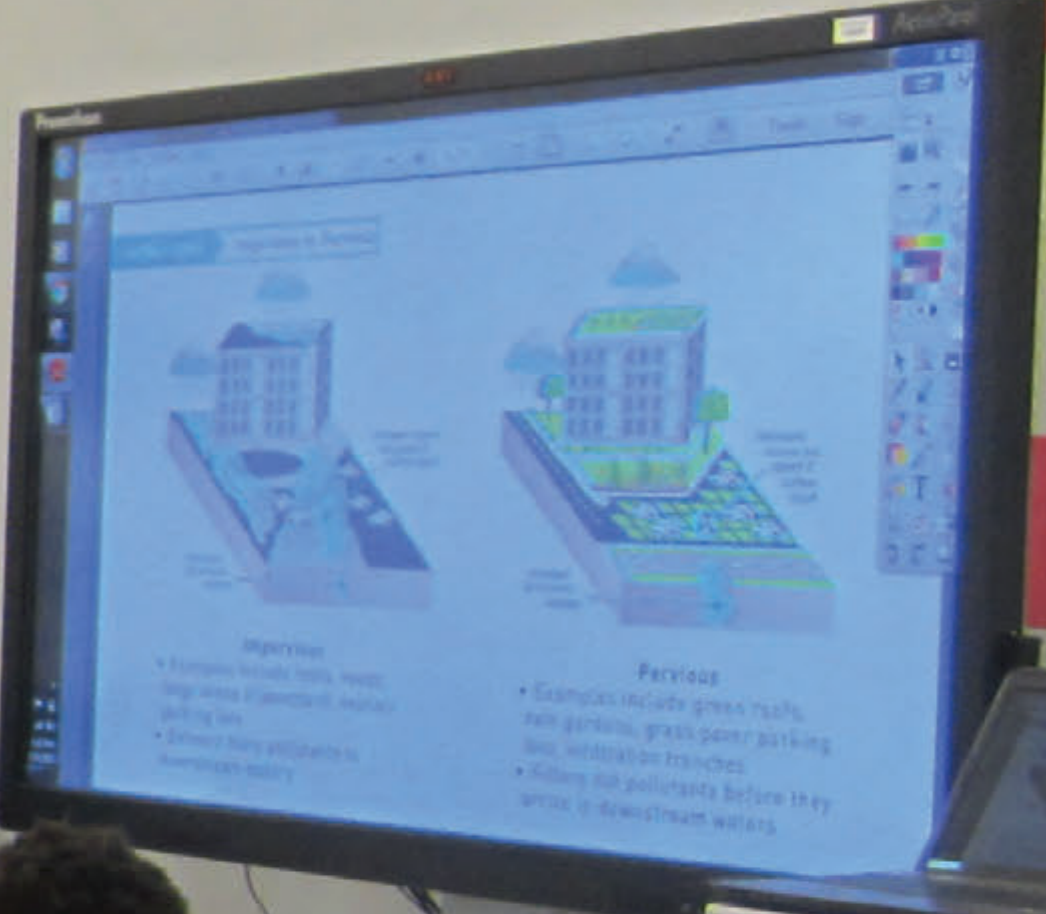
NOVEMBER 12, 2021

Master Plan



Excellence

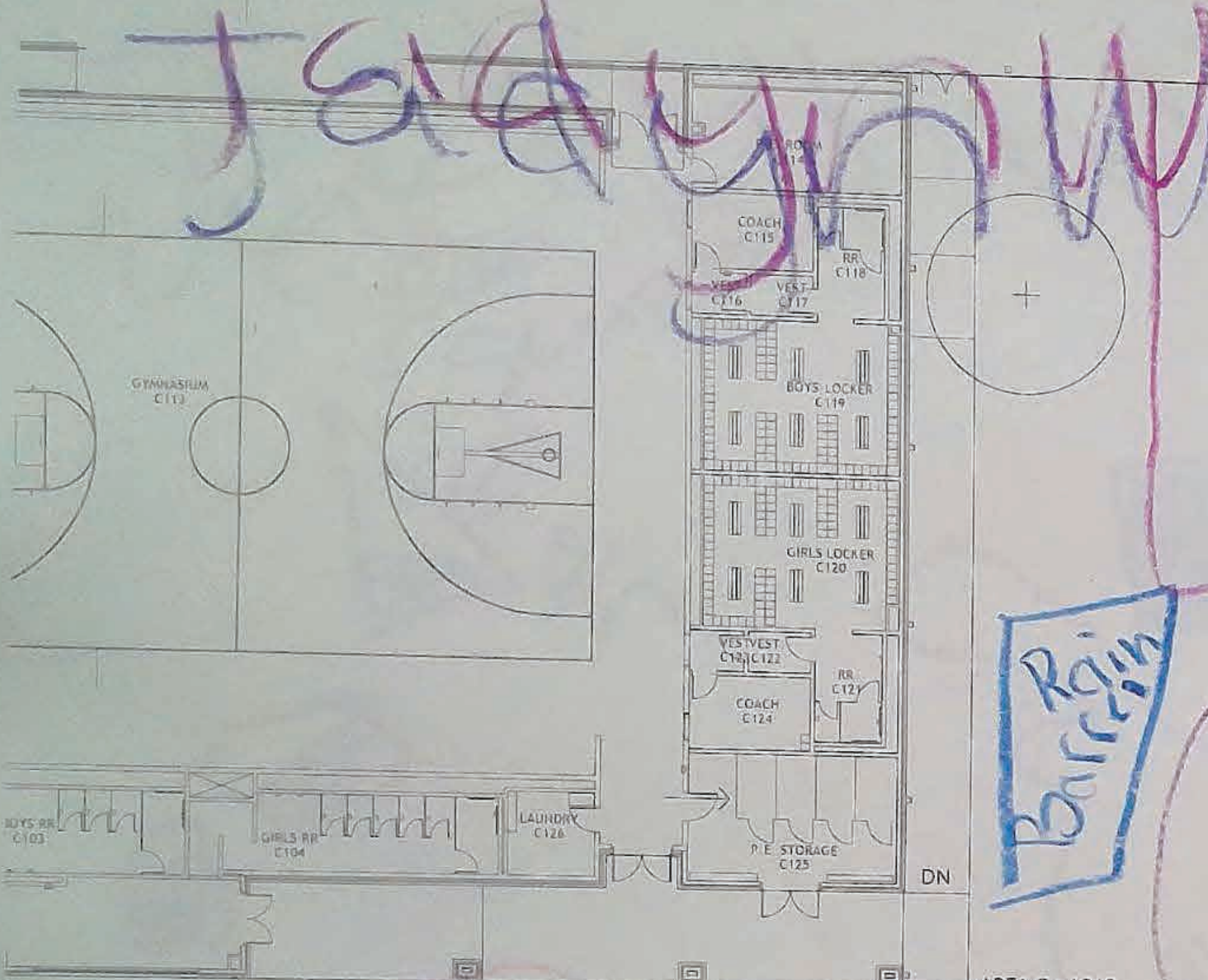
Perseverance



Word List

Spring	Summer
Autumn	Winter
Monday	Tuesday
Wednesday	Thursday
Friday	Saturday
Sunday	Monday
Tuesday	Wednesday
Thursday	Friday
Saturday	Sunday





AREA C - A212
 AREA E - A214

Color: Rainbow
 Picnic Benches

Swing
 Color: Red, Gray, Black
 Hamicks

Rain
 Barricade

Rainbow
 Play ground

Trapezoids
 Color: Green, Purple

Basketball
 Black Top
 Football

Garden

Seesaw

Rain Balls

Gazebo

Rock climbing wall

BACK LINE



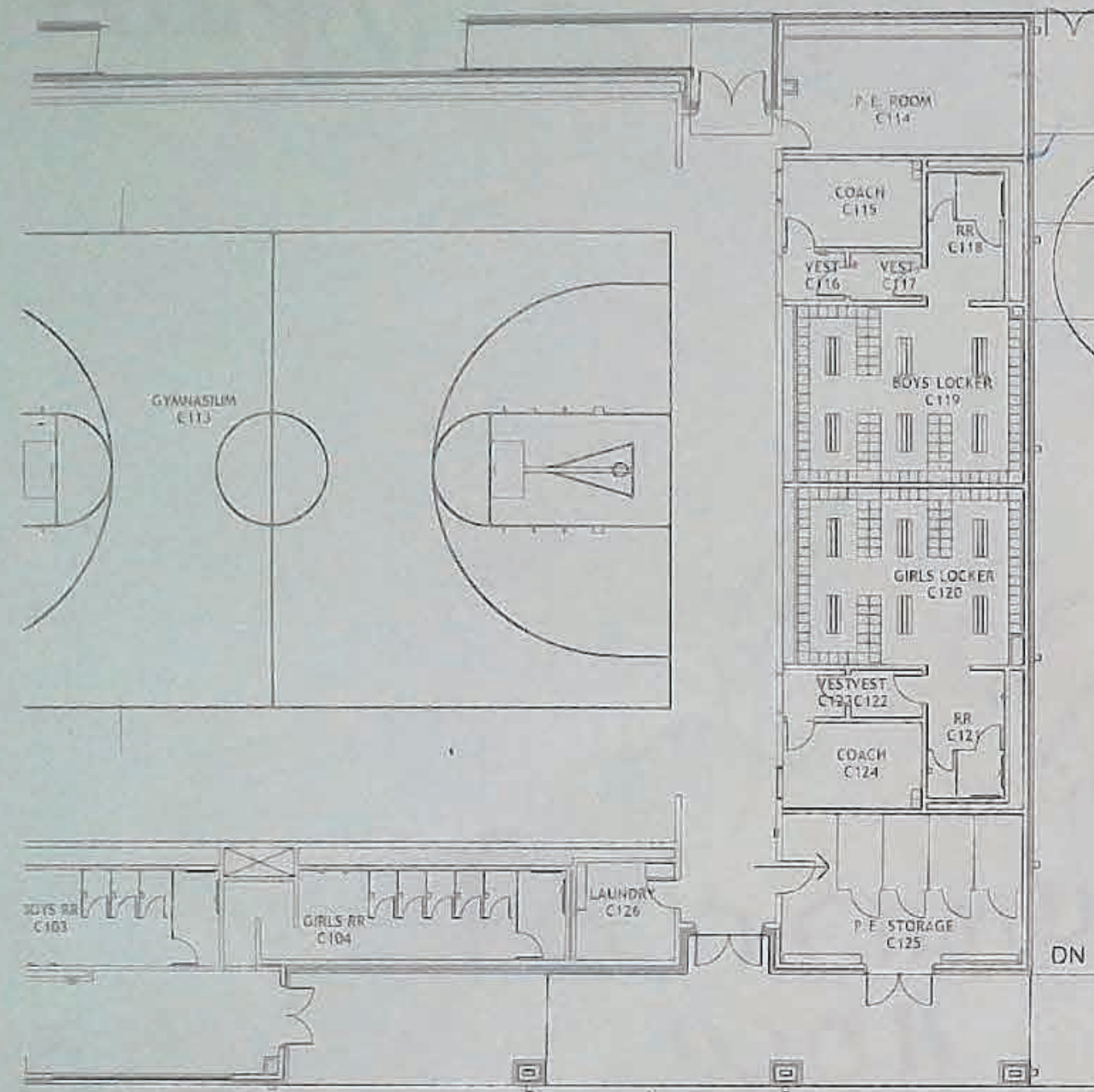
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 SETBA

HABANS SCHOOLYARD

SCHEMATIC DESIGN

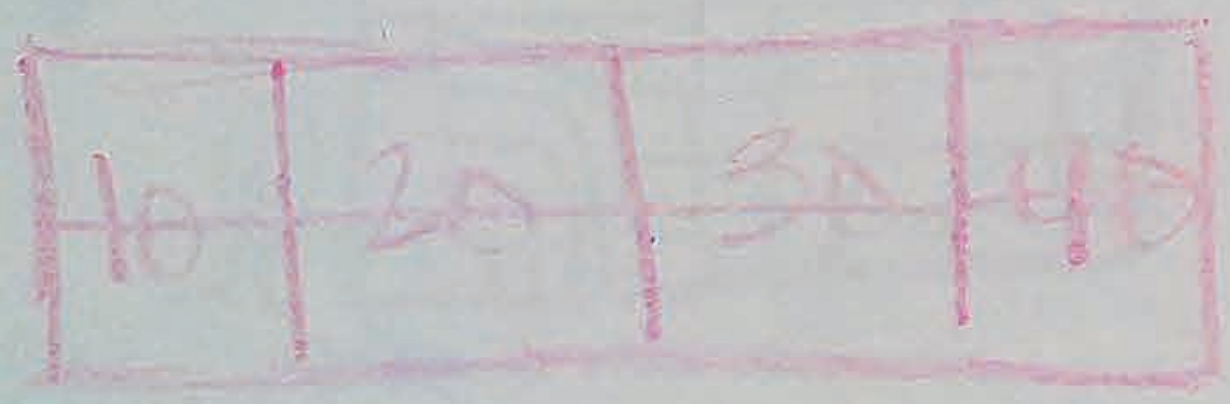
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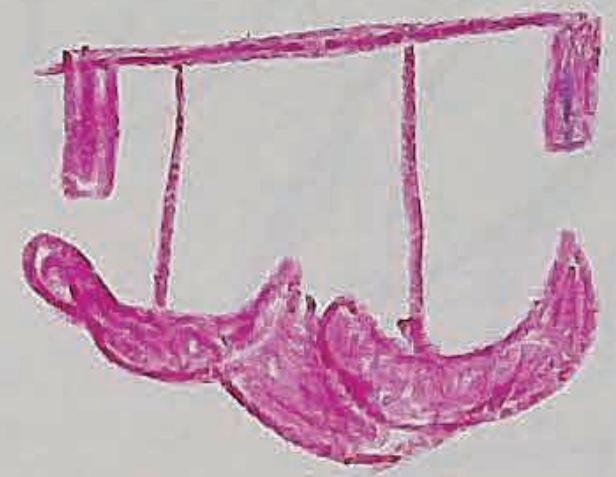


AREA C - A212
AREA E - A214

Football 新



Swings

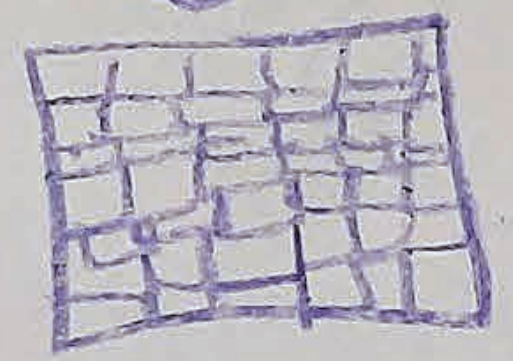


Slides

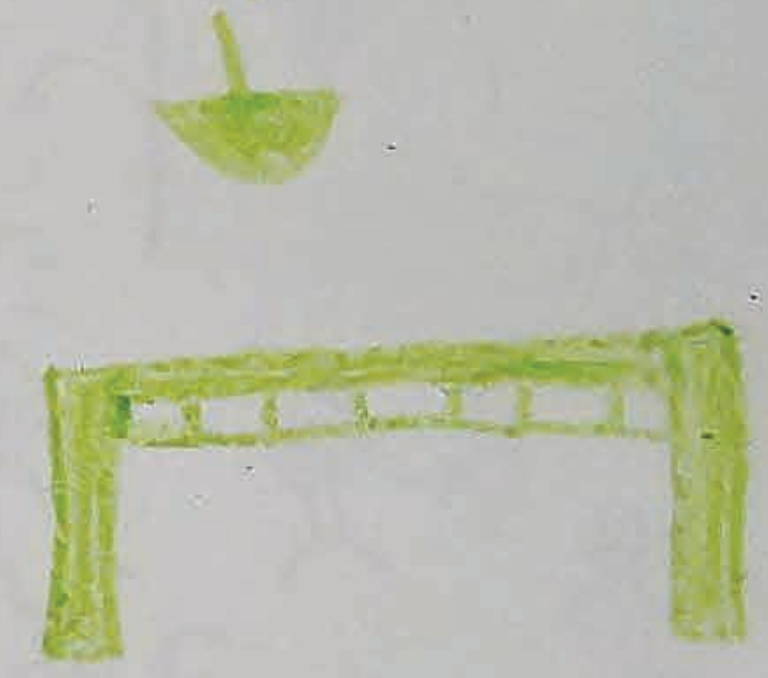


Aaliyah

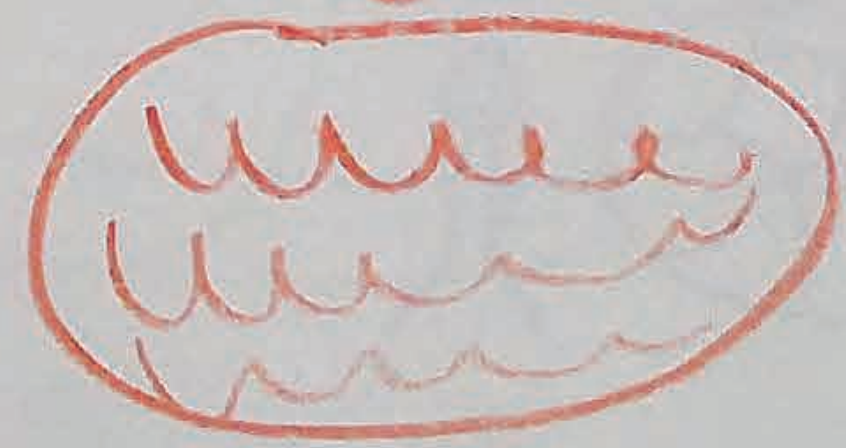
Rock climbing wall



Monkey balls



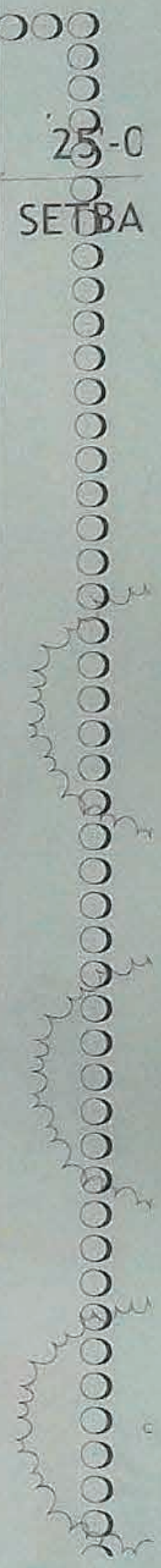
Pool



Slider wed



BACK LINE

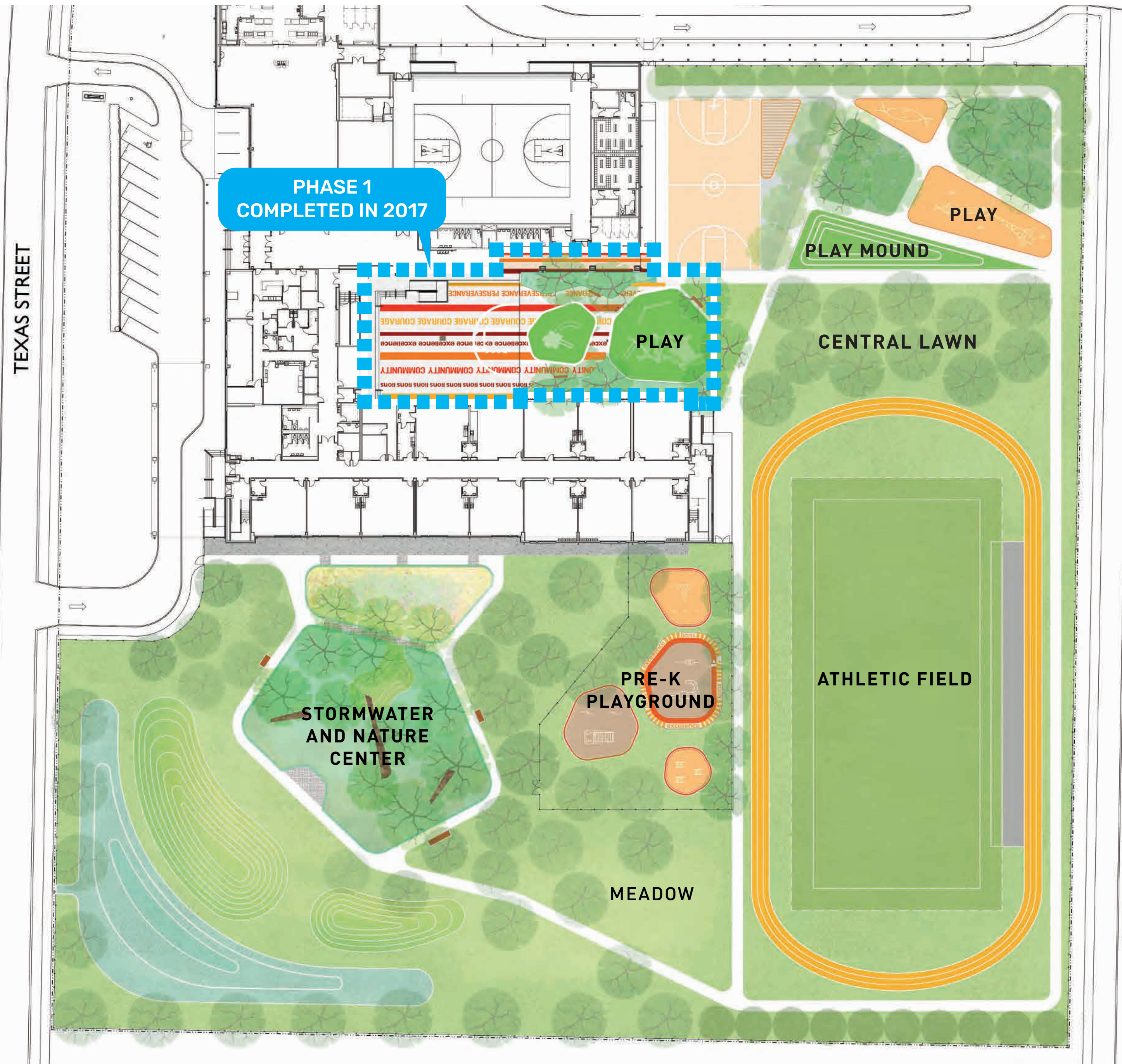


HABANS SCHOOLYARD
SCHEMATIC DESIGN

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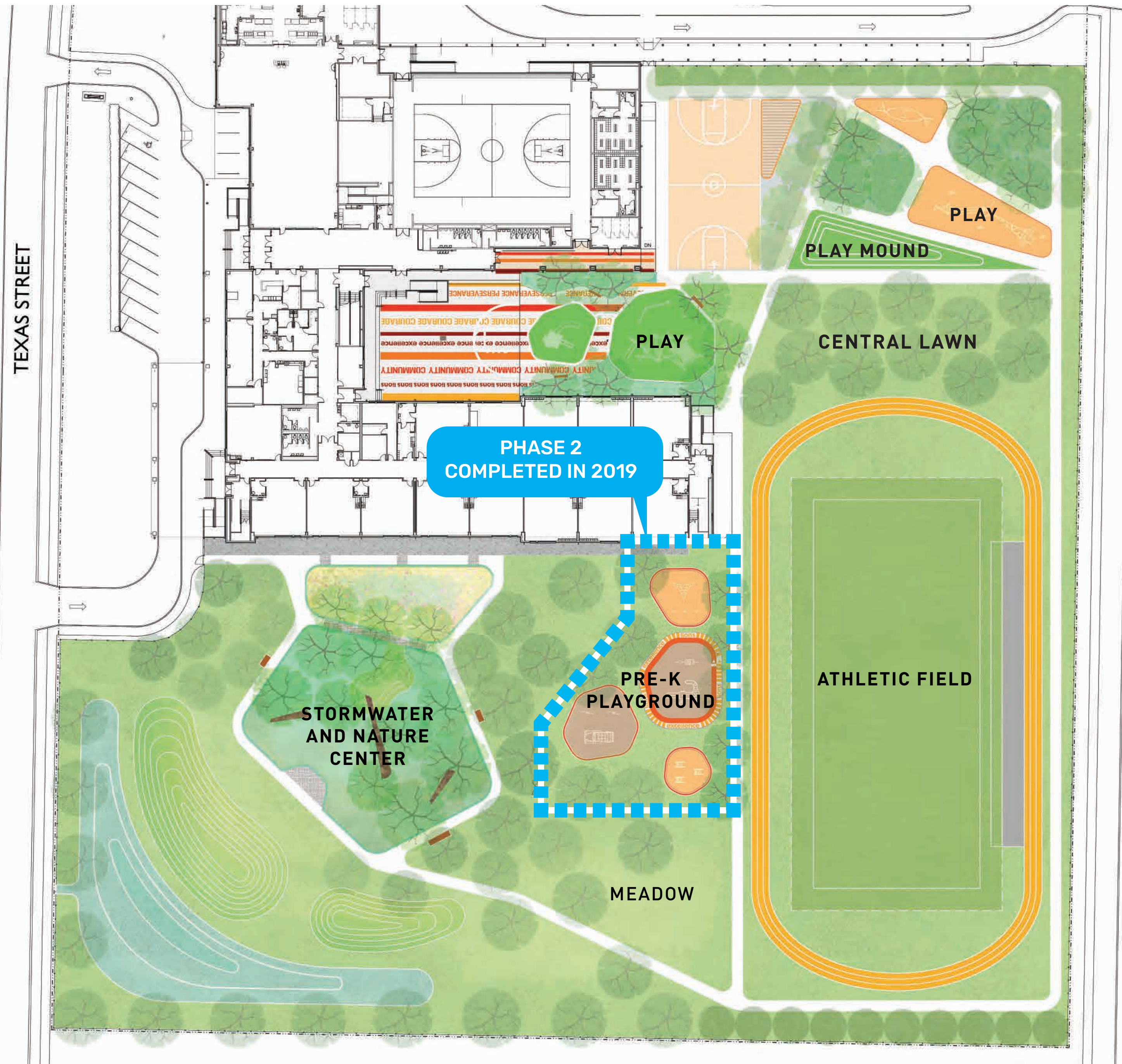
Master Plan Phase 1



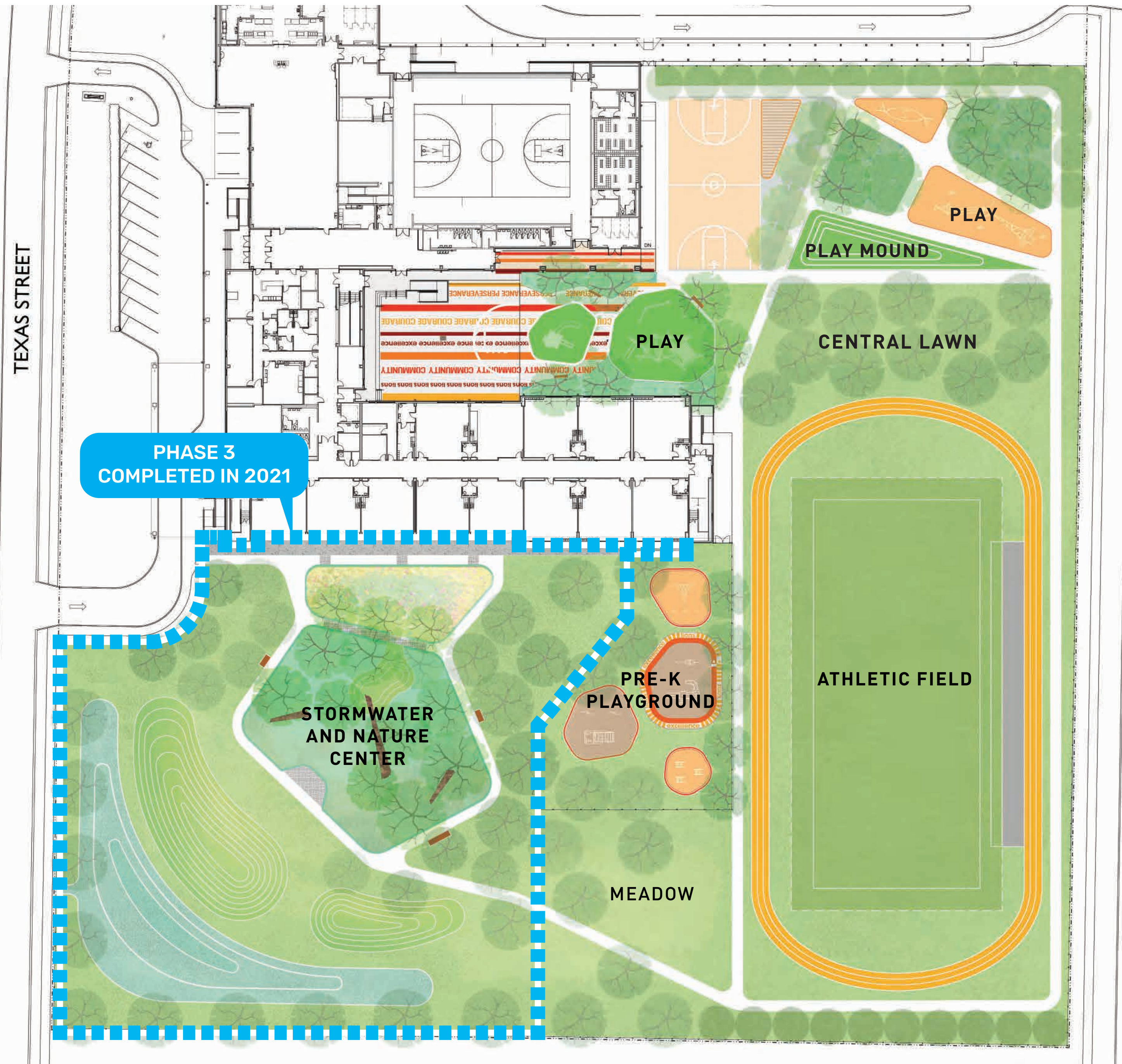




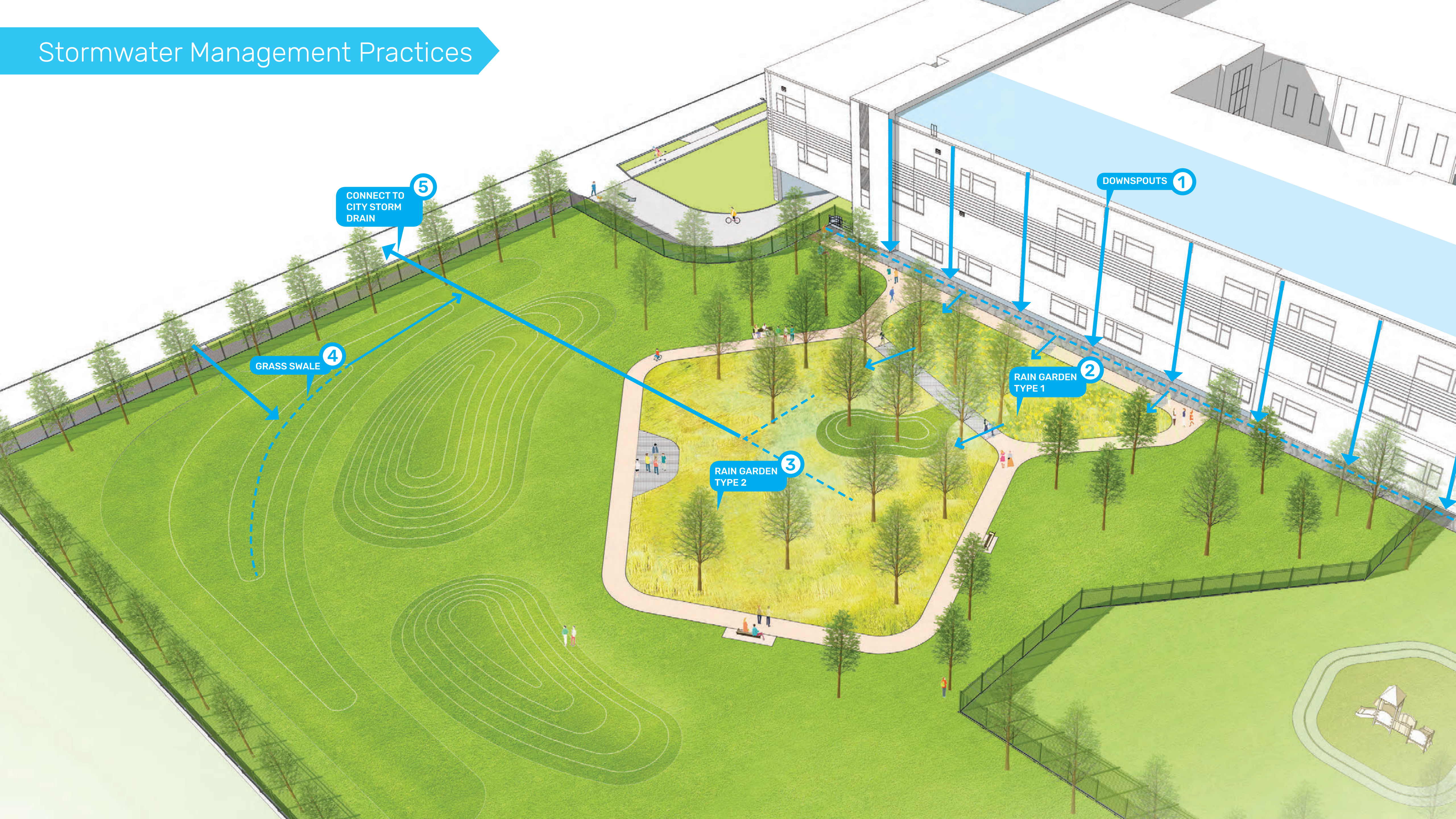
Master Plan Phase 2



Master Plan Phase 3

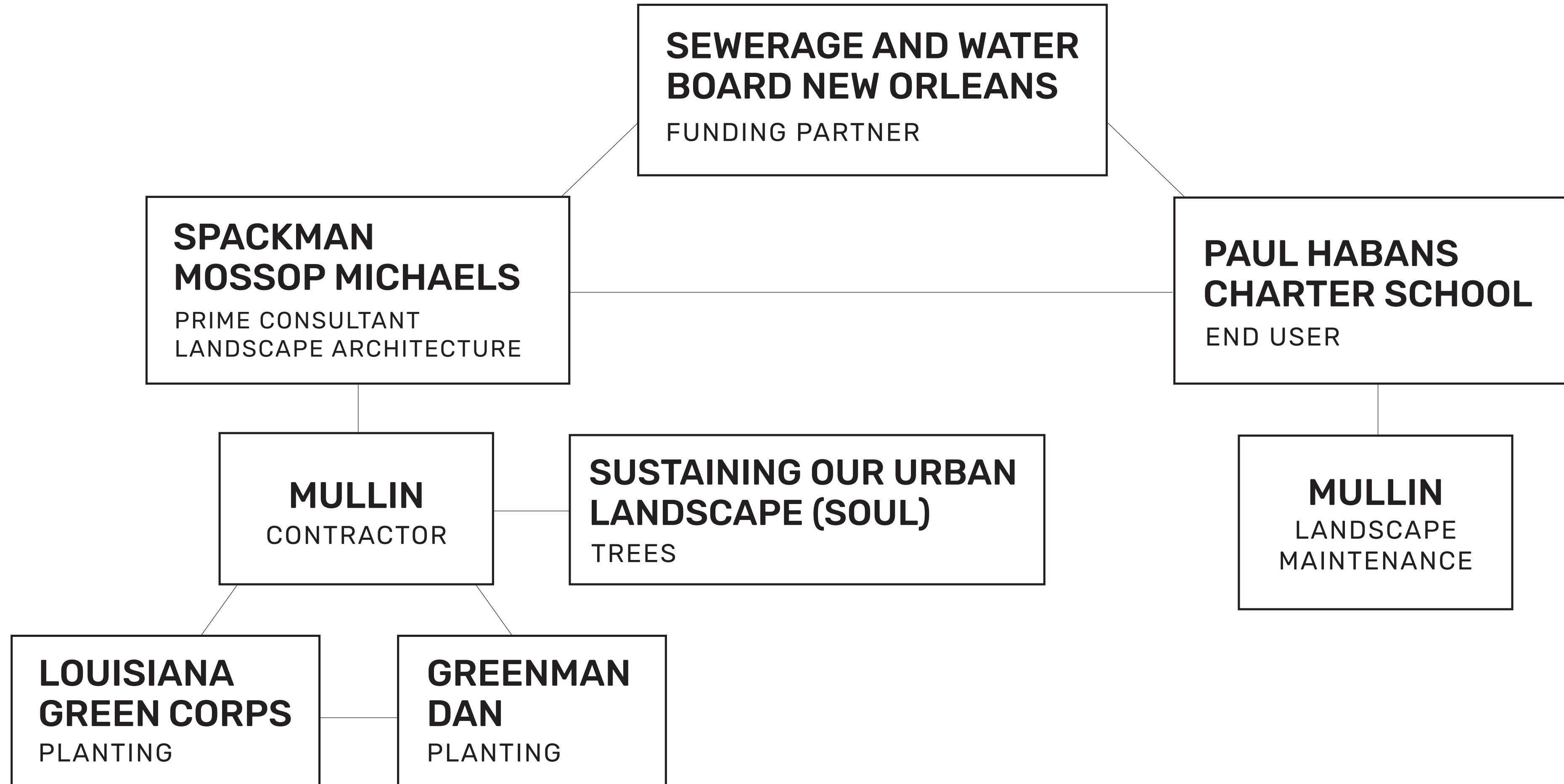


Stormwater Management Practices



Who Were the Partners?

PHASE 3 STORMWATER AND NATURE CENTER











Human Impact on the Environment



The Kidneys of the Mississippi River
The Atchafalaya River is a tributary of the Mississippi River, sharing a landscape of rich natural resources. The Atchafalaya National Wildlife Refuge is a 50,000-acre refuge that provides a natural habitat for the Mississippi River. Its other function is to filter sediment and flow towards the Gulf of Mexico. Deep water and marshes and meadows help create an essential ecosystem that acts as a "kidney" filtering pollutants as they move toward the coast. The Atchafalaya Basin supports the people that live in and around its floodplains as well as the natural ecosystems and wildlife of Louisiana.

Growing Deltas
As the river flows toward the Gulf of Mexico, the Atchafalaya Basin's rich natural resources and biodiversity are being lost. The Atchafalaya Basin's rich natural resources and biodiversity are being lost. The Atchafalaya Basin's rich natural resources and biodiversity are being lost.

Levees that Protect the City
The Atchafalaya Basin's rich natural resources and biodiversity are being lost. The Atchafalaya Basin's rich natural resources and biodiversity are being lost. The Atchafalaya Basin's rich natural resources and biodiversity are being lost.

A Deteriorating Ecosystem
The Atchafalaya Basin's rich natural resources and biodiversity are being lost. The Atchafalaya Basin's rich natural resources and biodiversity are being lost. The Atchafalaya Basin's rich natural resources and biodiversity are being lost.

PROJECTED LAND GAIN IN 2050

A Deteriorating Ecosystem

Paul Habans Dashboard

Last Contact Time

Paul Habans : X2-C-VZ4G-01275

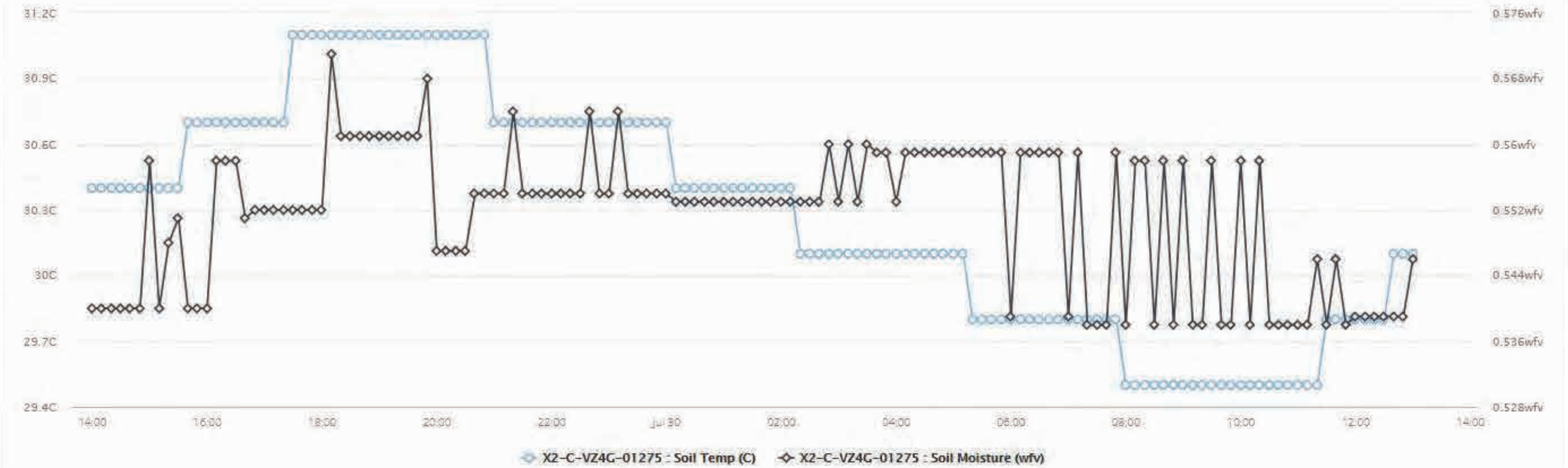
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Paul Habans Parameters

X2-C-VZ4G-01275

- Soil Temp
- Soil Moisture
- Soil Cond
- Interval Rain
- Number of Tips
- Total Rain
- Total Rain Today
- Total Rain Yesterday

Paul Habans



Soil Temp

30.10 c



2021-07-30 13:00:00

Soil Moisture

0.546 wfv



2021-07-30 13:00:00

Soil Cond

0.1580 s/m



2021-07-30 13:00:00

Interval Rain

0.00 in



2021-07-30 13:00:00

Number of Tips

0



2021-07-30 13:00:00

Total Rain

54.61 in



2021-07-30 13:00:00

Total Rain Today

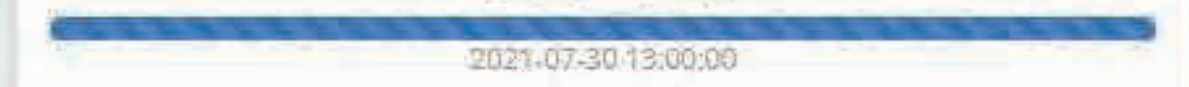
0.00 in



2021-07-30 13:00:00

Total Rain Yesterday

0.14 in



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NEXT STEPS

- Next Meeting will be December 10th
- What's next?





THANK YOU