



DATE: 07/09/2025

TIME: 9:45 a.m.

LOCATION: Executive Boardroom

COMMITTEE MEMBERS: Janet Howard, Chair | Tamika Duplessis, Ph.D. | Joseph Peychaud |

| Maurice Sholas, M.D., Ph.D. | Chadrick Kennedy |

Operations Committee Meeting Agenda

PUBLIC MEETING

All meetings are open to the public, and we encourage your attendance.
Those interested can join in person or virtually.

Join In-Person: Executive Board Room, Second Floor
625 St. Joseph St., New Orleans, LA 70165

Join Virtually: <https://www.swbno.org/BoardMeetings>

E-Public comments will be accepted via <https://www.swbno.org/BoardMeetings>.
All e-public comments must be received at least 2 hours prior to the meeting. Comments
will be read verbatim into the record.

I. Roll Call

II. Action Item

- A. Resolution (R-120-2025) Declare August 29th Holiday (Hurricane Katrina Remembrance)

III. Presentation Items

- A. Systems Modernization Update (Financial, Human Resources, Billing Software, and Asset Management – Darrell Eilts, Chief Information Officer, and Cathy Smith, IT Director)
- B. Smart Metering Update: Changing the Way We Do Business – Rebecca Johnsey, Deputy General Superintendent

IV. Public Comment

V. Adjournment